

SAPPHIRE CLUB



# SUMMARY OF BENEFITS

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# Card Discounts

Food Discounts - Ala carte and Sunday Brunch

When 2 people dining members avail : 50% Discount
When 3 people dining members avail : 33% Discount
When 4 people dining members avail : 25% Discount
When 5 to 15 people dining members avail : 20% Discount
When dining alone members avail : 20% Discount

On Buffet

Up to 15 people dining (at the all-day dining restaurant) : 50% Discount

**Beverage Discounts** 

Minimum 1 to maximum 15 people.

On alcoholic & non-alcoholic beverages members avail : 20% Discount

Rooms

Members avail (On best available rate) : 20% Discount

Room service

Members avail : 20% Discount

**Board Room** 

Members avail : 20% Discount

**Pastry Shop** 

Members avail : 20% Discount

Spa

Members avail : 20% Discount

Members Day in Spa

Every Monday & Wednesday on 60/90 minutes therapies : 50% Discount

**Health Club Membership** 

Members avail : 20% Discount

**Food Promotions** 

Members avail : 20% Discount

**Members Day in Restaurant** 

Every Friday, Saturday & Sunday at the Restaurants

for minimum 2 to maximum 15 people members avail : 50% Discount (Food)

: 20% Discount (Bev.)

## **GIFT CERTIFICATES**

#### **Room Certificates**

One (1) certificates entitle the guest for a complimentary double occupancy room night stay in a suite category of room including breakfast for a couple. Subject to availability & club allocation. Taxes as applicable are to be borne by the guest.

One (1) certificate entitles the guest for a special discount of 50% on best available rate for superior category of room. Subject to availability and club allocation. Taxes as applicable are to be borne by the guest.

One (1) certificate entitles the guest for a special discount of 30% on best available rate for superior category of room. Subject to availability and club allocation. Taxes as applicable are to be borne by the guest.

One (1) certificate entitles the guest for a complimentary late check out till 4pm. Subject to availability & club allocation. Taxes as per government policy shall be applicable.

#### **Food Certificates**

One (1) certificate entitles the guest for a complimentary welcome meal Fixed Menu or Buffet at the all-day dining restaurant, Café NH8 for two people. Valid from Monday to Saturday for lunch. Excluding Sunday Brunch.

One (1) certificate entitles the guest for a complimentary welcome meal Fixed Menu or Buffet at the all-day dining restaurant, Café NH8 for two people. Valid for dinner.

One (1) certificate entitles the guest to avail One Kg cake complimentary while dining.

Two (2) certificates entitle the guest to avail a 50% discount at Little Patisserie for all items excluding merchandise.

Two (2) certificates entitle the guest to avail a 50% discount on food & 20% discount on beverage while dining up to 15 people at the restaurant or bar.

#### **Beverage Certificates**

One (1) certificate entitles the guest for One (1) complimentary bottle of House Wine, while dining at the restaurant or bar.

Two (2) certificates entitle the guest for complimentary alcoholic drink at the restaurant or bar. One certificate entitles one 30ml drink, choice between rum, whisky, vodka, gin, a glass of wine or regular Indian beer (Pint). Valid on IMFL drinks only excluding cocktail.

Two (2) certificates entitle the guest for complimentary non-alcoholic drink at the restaurant or bar. One certificate entitles one drink, choice between soft drink, soda or juice, excluding mocktail.

#### **Health & Fitness Certificates**

One (1) certificate entitles the guest for a special discount of INR 1,000 on any 60/90 minutes spa therapy.

Five (5) certificates entitle the guest for a Complimentary Pool Usage for up to two adults & two kids for maximum up to two hours.

One (1) certificate entitles the guest for a temporary Health Club Membership for Fifteen Days.

#### **Meetings & Events Voucher**

One (1) certificate entitles the guest for a complimentary boardroom usage for up to six (6) people along with one round of tea, coffee & cookies service complimentary.

Two (2) certificates entitle the guest for an event of minimum 100 guests at a special rate of INR 1600 plus taxes valid for chef's choice menu.

# **BROAD TERMS & CONDITIONS**

- 1. Sapphire Club membership card / package fee is Rs. 9,322 plus applicable taxes i.e. Rs. 9,322/- plus Rs. 1,678 (18% GST) = Rs. 11,000/- for one entire year.
- 2. Sapphire Club membership is valid for one year from the month of purchase.
- 3. Sapphire Club membership card / package once purchased cannot be cancelled or refunded.
- 4. Sapphire Club membership card, only 1 (one) card per table, per dining visit will be accepted.
- 5. Sapphire Club membership card discounts & gift certificates are not valid on Blackout dates. Blackout dates include Christmas Eve, Christmas Day, New Year's Eve, New Year's Day, & Valentine's Day.
- 6. Sapphire Club membership card is an individual, non- transferable card that is personally embossed with the member's name, number and expiration date. This card does not entitle the members to any credit facilities therefore the payment should be made by cash or credit card or debit card on presentation of the bill.
- 7. Membership benefits will be honoured only upon presentation of a valid membership card.
- 8. The membership card discounts, and certificates will all be valid for 12 months from the month of purchase. All lost or stolen cards should be reported immediately. An administration fee of Rs. 500 will be charged to the member and replacement will be issued with the same expiration date. No new certificates will be issued with the replacement of the card.
- 9. The membership card is the property of Radisson Gurugram Udyog Vihar, who reserves the right to withdraw membership privileges or retain or recall the card in cases of misuse or misconduct

/ behaviour to the hotel's environment by the member or their guest.

- 10. All the certificates are completely transferable to any third party, except, complimentary spa, gym & pool certificates.
- 11. Certificate benefits will only be awarded upon the presentation of corresponding certificate.
- 12. Please note that loss of gift certificates will not be replaced.
- 13. Members may avail only two (2) certificates at one time in one outlet, on one table at one seating / bill.
- 14. Benefits will only be honoured upon the presentation of the corresponding gift certificate. Please note loss or theft of certificates are the member's responsibility and therefore will not be replaced. Money cannot be refunded in such case.
- 15. Limitation of Liability Sapphire Club if found liable to the member or his guest then such claim is strictly limited to the annual cost of the membership Rs. 9,322/- Excluding applicable taxes.
- 16. For administrative, marketing and accounting purposes, Sapphire Club and its associated companies may hold relevant information specific to the membership programme from the members, Sapphire Club shall be entitled to contact the respective member on his given contact details for marketing related information, via Email, SMS & Phone.
- 17. The membership of Sapphire Club is sold / marketed only through its vendor company Hotel Solutions India.
- 18. Sapphire Club reserves the right to change, modify, add, delete any benefit and terms & conditions of Sapphire Club membership programme without giving any prior notice.